

# Privacy Policy — karengoslingcounselling.com

Effective Date: **October 20, 2020**

This is the privacy notice of karengoslingcounselling.com owned by Michael Gosling and Karen Sue Gosling as Trustees for Gosling International (Gosling International). In this document, “we”, “our”, or “us” refers to Michael Gosling and Karen Sue Gosling as Trustees for Gosling International.

We are business number [ABN 28-219-744-700] registered in Australia. Our registered office is at PO Box 365, Southport BC Queensland 4215.

## **Introduction**

This privacy notice aims to inform you about how we collect and handle any information that we collect from you, or that you provide to us. It covers both information that could identify you (“personal information”) and information that could not.

We are extremely concerned to protect your privacy and confidentiality. We understand that all users of our web site are quite rightly concerned to know that their data will not be used for any purpose unintended by them, and will not accidentally fall into the hands of a third party. Our policy is both specific and strict. It complies with Australian law and with the laws of all jurisdictions of which we are aware. If you think our policy falls short of your expectations or that we are failing to abide by our policy, **do please tell us.**

Except as set out below, we do not share, or sell, or disclose to a third party, any personally identifiable information collected at this site.

karengoslingcounselling.com strives to offer its visitors the many advantages of Internet technology and to provide an interactive and personalized experience. This privacy statement provides information about the personal information that Gosling International collects, and the ways in which Gosling International uses that personal information. Please read this Privacy Policy before using this web site or submitting any personal information. We may use Personally Identifiable Information (your name, e-mail address, street address, telephone number) subject to the terms of this privacy policy. We will never sell, barter, or rent your email address to any unauthorized third party. Period.

## **How we gather information from users**

How we collect and store information depends on the page you are visiting, the activities in which you elect to participate and the services provided. For example, you may be asked to provide information when you register for access to certain portions of our site or request certain features, such as newsletters or when you make a purchase. You may provide information when you participate in sweepstakes and contests, message boards and chat rooms, and other interactive areas of our site. Like most Web sites, karengoslingcounselling.com also collects information automatically and through the use of electronic tools that may be transparent to our visitors. For example, we may log the name of your Internet Service Provider or use cookie technology to recognize you and hold information from your visit. Among other things, the cookie may store your user name and password, sparing you from having to re-enter that information each time you visit, or may control the number of times you encounter a particular advertisement while visiting our site. As we adopt additional technology, we may also gather

information through other means. In certain cases, you can choose not to provide us with information, for example by setting your browser to refuse to accept cookies, but if you do you may be unable to access certain portions of the site or may be asked to re-enter your user name and password, and we may not be able to customize the site's features according to your preferences.

### **What we do with the information we collect**

Like other Web publishers, we collect information to enhance your visit and deliver more individualized content and advertising. We respect your privacy and do not share your information with anyone.

Aggregated Information (information that does not personally identify you) may be used in many ways. For example, we may combine information about your usage patterns with similar information obtained from other users to help enhance our site and services (e.g., to learn which pages are visited most or what features are most attractive). Aggregated Information may occasionally be shared with our advertisers and business partners. Again, this information does not include any Personally Identifiable Information about you or allow anyone to identify you individually.

We may use Personally Identifiable Information collected on [karengoslingcounselling.com](http://karengoslingcounselling.com) to communicate with you about your registration and customization preferences; our Terms of Service and privacy policy; services and products offered by [karengoslingcounselling.com](http://karengoslingcounselling.com) and other topics we think you might find of interest.

Personally Identifiable Information collected by [karengoslingcounselling.com](http://karengoslingcounselling.com) may also be used for other purposes, including but not limited to site administration, troubleshooting, processing of e-commerce transactions, administration of sweepstakes and contests, and other communications with you. Certain third parties who provide technical support for the operation of our site (our Web hosting service for example) may access such information. We will use your information only as permitted by law. In addition, from time to time as we continue to develop our business, we may sell, buy, merge or partner with other companies or businesses. In such transactions, user information may be among the transferred assets. We may also disclose your information in response to a court order, at other times when we believe we are reasonably required to do so by law, in connection with the collection of amounts you may owe to us, and/or to law enforcement authorities whenever we deem it appropriate or necessary. Please note we may not provide you with notice prior to disclosure in such cases.

### **Affiliated sites, linked sites and advertisements**

[karengoslingcounselling.com](http://karengoslingcounselling.com) expects its partners, advertisers and affiliates to respect the privacy of our users. Be aware, however, that third parties, including our partners, advertisers, affiliates and other content providers accessible through our site, may have their own privacy and data collection policies and practices. For example, during your visit to our site you may link to, or view as part of a frame on a [karengoslingcounselling.com](http://karengoslingcounselling.com) page, certain content that is actually created or hosted by a third party. Also, through [karengoslingcounselling.com](http://karengoslingcounselling.com) you may be introduced to, or be able to access, information, Web sites, features, contests or sweepstakes offered by other parties. [karengoslingcounselling.com](http://karengoslingcounselling.com) is not responsible for the actions or policies of such third parties. You should check the applicable privacy policies of those third parties when providing information on a feature or page operated by a third party.

While on our site, our advertisers, promotional partners or other third parties may use cookies or other technology to attempt to identify some of your preferences or retrieve information about you. For example, some of our advertising is served by third parties and may include cookies that enable the advertiser to determine whether you have seen a particular advertisement before. Other features available on our site may offer services operated by third parties and may use cookies or other technology to gather information. karengoslingcounselling.com does not control the use of this technology by third parties or the resulting information, and is not responsible for any actions or policies of such third parties.

You should also be aware that if you voluntarily disclose Personally Identifiable Information on message boards or in chat areas, that information can be viewed publicly and can be collected and used by third parties without our knowledge and may result in unsolicited messages from other individuals or third parties. Such activities are beyond the control of karengoslingcounselling.com and this policy.

## **Children**

karengoslingcounselling.com does not knowingly collect or solicit Personally Identifiable Information from or about children. We do not market to children, nor do we sell products or services for purchase by children. We do sell products and services for end use by children, but for purchase by adults. If you are under 18, you may use our website only with consent from a parent or guardian.

## **Orders**

If you purchase a product or service from us, we may request certain personally identifiable information from you. You may be required to provide contact information (such as name, Email, and postal address) and financial information (such as credit card number, expiration date). We use this information for billing purposes and to fill your orders. If we have trouble processing an order, we will use this information to contact you.

## **Communications**

karengoslingcounselling.com uses personally identifiable information for essential communications, such as Emails, accounts information, and critical service details. We may also use this information for other purposes, including some promotional Emails. If at any time a customer wishes not to receive such correspondence, they can request to be removed from any mailing lists by emailing us at support@karengoslingcounselling.com. You will be notified when your personal information is collected by any third party that is not our agent/service provider, so you can make an informed choice as to whether or not to share your information with that party.

## **Third Parties**

karengoslingcounselling.com may at its discretion use other third parties to provide essential services on our site or for our business processes. We may share your details as necessary for the third party to provide that service.

These third parties are prohibited from using your personally identifiable information for any other purpose. karengoslingcounselling.com does not share any information with third parties for any unknown or unrelated uses.

## **Legal**

We reserve the right to disclose your personally identifiable information as required by law and when we believe that disclosure is necessary to protect our rights and/or comply with a judicial proceeding, court order, or legal process served on our Website.

### **Contacting Us.**

We can be reached by contacting:

[support@karengoslingcounselling.com](mailto:support@karengoslingcounselling.com)

### **Changes to this Policy**

karengoslingcounselling.com reserves the right to change this policy at any time. Please check this page periodically for changes. Your continued use of our site following the posting of changes to these terms will mean you accept those changes. Information collected prior to the time any change is posted will be used according to the rules and laws that applied at the time the information was collected.

### **Governing law**

This policy and the use of this Site are governed by law. If a dispute arises under this Policy we agree to first try to resolve it with the help of a mutually agreed-upon mediator in the following location: Gold Coast, Queensland. Any costs and fees other than attorney fees associated with the mediation will be shared equally by each of us.

If it proves impossible to arrive at a mutually satisfactory solution through mediation, we agree to submit the dispute to binding arbitration at the following location: Gold Coast, Queensland. Judgment upon the award rendered by the arbitration may be entered in any court with jurisdiction to do so.

karengoslingcounselling.com is controlled, operated and administered entirely within Australia. This statement and the policies outlined herein are not intended to and do not create any contractual or other legal rights in or on behalf of any party.