

00:19:31 Haleigh Gerwig: Haleigh Gerwig, Serendipity Media
00:19:37 Katy Summers: Katy Summers, SYTA
00:19:45 Clare Marie Ritter: Clare Marie Ritter clareritter@pennwells.com
00:19:48 Elizabeth Bernius: Elizabeth Bernius, Ballpark Village St. Louis
00:19:50 Alex Sharp: Alex Sharp - I work at Travel With Barb. My email is alex@travelwithbarb.com
00:19:53 Mimi Vielhauer: mimi MCA Transpirtation
00:19:55 Elizabeth Bernius: ebernius@stlballparkvillage.com
00:19:59 Kris Scoggin: Kris Scoggin
Dr Phillips Center for Performing Arts
Kris.scoggin@drphillipscenter.org
00:20:05 Mimi Vielhauer: 42 years
00:20:31 David Schwall: David Schwall David@groupTravL.com Knoxville, TN
00:23:30 Katy Summers: Katy Summers, SYTA, ksummers@syta.org
00:34:40 Norm Hull: If you attend meeting, volunteer to help and you will organically get to know people. The event staff will appreciate it and know who you are because of your effort. Plus, just a good thing to do.
00:36:07 Clare Marie Ritter: love CMoG
00:46:09 Clare Marie Ritter: What is a CRM again? \
00:47:09 Norm Hull: Customer relationship management
00:50:05 John Fernandes: I always return calls or emails within 24 hours even if it's to say I will get back to you tomorrow.
00:59:53 Clare Marie Ritter: Organization to look into, Women in Buses, a division of ABA. For all women who work in the bus/tourism
01:00:22 John Fernandes: Hi Norm!
01:02:19 Kris Scoggin: I apologize, I missed where the quiz would be. Is it sent to our emails, or in the chat here?
01:03:10 Jen Fagan (VA for Sally): Here is a link to the quiz
<https://tourismproacademy.vipmembervault.com/products/units/view/1472023/?lesson=2286774>
01:03:23 Jen Fagan (VA for Sally): It will also be in an email that goes out after the meeting
01:03:49 Norm Hull: Bring one of your friends when you go sit at the table with new people
01:05:04 Clare Marie Ritter: Last year was my first trade show ABA, I was on my own and felt like I was back in Junior High (and that was a LONG TIME AGO) walking into lunch venue with so many
01:05:30 John Fernandes: Volunteer to help with registration at conferences. great way to meet a lot of new people
01:06:29 Clare Marie Ritter: I met people as I volunteered at registration (ABA) who was from my region, someone I had emailed and called many times
01:08:38 Clare Marie Ritter: I am going to hop out, as WIB has a zoom meeting starting at 2 :-)) Hope to see some of you at ABA in February!