

Terms of Purchase: Vibrantly Healthy Online Masterclasses / Membership

By purchasing an online masterclass or membership, we assume your agreement to these terms of purchase which has the same binding agreement as a signed contract.

In these terms we endeavour to be transparent and speak in plain English. Any queries about the contents of this agreement can be made to clare@vibrantlyhealthy.co.uk before you purchase.

What is an Online Masterclass?

An online masterclass is a short course made up of a series of informational modules delivered through an online platform, via video and/or downloadable pdf documents. There may also be a live element via Zoom, in a Facebook group, or both.

How do I access a Masterclass?

Once you have made payment, you will be given access to the member area where your masterclass is hosted. The member area can also be found at <https://vibrantlyhealthy.vipmembervault.com/>

Upon payment for your masterclass a user name and password will be created for you. Once you have logged in you will have access to the member area and you are free to change your password at any time.

The user name and password is yours alone. You must not share this with anyone else. We reserve the right to remove anyone who invites a non-paying user to access any products or services.

In the case of standalone masterclasses, access to your masterclass(es) will be withdrawn, no refunds given and Vibrantly Healthy's decision is final.

In the case of ongoing membership subscriptions, the subscription payment will be terminated, no refunds given and no further payment taken. In such cases, Vibrantly Healthy's decision is final.

We reserve the right to refuse access or remove anyone from the member area as long as the reasons are not unlawful or contravene equality legislation. In such cases Vibrantly Healthy's decision is final.

Payment Terms

Online Masterclasses

Payment will be taken when you register for the masterclass using our Stripe payment portal. Once you have paid for the masterclass you will have unlimited access to any modules and resources contained in the masterclass via the member area as described above.

Membership

Payment is taken monthly or annually, automatically, using our payment portal Stripe. As long as you are a paying member, you will have access to the online member area.

The price of the subscription will increase over time, however, the price you pay at the time of purchase becomes your monthly subscription amount and will not go up for you. Essentially, you "lock in" the price that you enter the subscription at.

Additional products and services, such as one to one coaching sessions, can be purchased. This is not included in your monthly subscription.

Refund Terms

Refunds will be returned to the payment method you used to purchase the subscription.

Within 14 days of purchase (or annual membership renewal):

You may apply for a full refund in writing within the first 14 days of purchasing a masterclass or buying a membership subscription to clare@vibrantlyhealthy.co.uk.

After the first 14 days of purchase (or annual membership renewal):

Masterclasses - no refunds will be issued

Membership subscription – no refund will be issued for the current paid up period. Please see Terminating Your membership below for more details.

Membership: Terminating Your Membership

Your membership subscription is a rolling monthly/annual contract and you have the right to cancel at any time.

Your membership subscription may be terminated by emailing clare@vibrantlyhealthy.co.uk.

Your subscription will be terminated and you will be emailed with confirmation.

Your membership will expire on the last day of the current paid-up period, which is the 1 month/year anniversary of your last payment date.

No payments will be taken in future and if you are eligible for a refund (see Refund Terms above) this will be issue via the payment method you used when you subscribed.

You will no longer have access to the member area for or any of the content contained within after the end of the last month/year you have paid for.

We will also ask you to complete a customer feedback survey, which is optional.

Disclaimer

All content delivered whether by Clare Crouch of Vibrantly Healthy, or by guest experts, is for information purposes only and should not be interpreted as advice, prescription or medical diagnosis.

We do our best to ensure that the information is up to date and accurate although cannot guarantee this as things can change.

This includes content within the member area, individual masterclasses and any content on our website or social media channels.

Results may vary between individuals and results are not promised or guaranteed.

Any actions and decisions you make as a result of the information contained within a masterclass or the member area are taken entirely at your own risk.

We expressly exclude any liability for direct, indirect or consequential loss or damage incurred by you or others (financial, physical, emotional, energetic, spiritual) as a result of your purchase of a masterclass, membership or any products and services supplied by Vibrantly Healthy.

By making your purchase you agree that we accept no liability for any loss or damages you may incur.

Copyright and Intellectual Property

All content contained within the Vibrantly Healthy Website and Member Area, by all contributors, belongs to Vibrantly Healthy and must not be copied, distributed or shared without prior written consent.

Content includes, but is not limited to, pdf documents, videos, slides, guidebooks, word documents, excel documents, templates, audio recordings, emails, mp3 files, ebooks, images, photos, text, affirmations, journal prompts etc.

Third party links

Any third party links, including affiliate links, are included with our best efforts to ensure they are relevant and high quality.

They are to be used for information purposes and we take no responsibility for third party content, opinions, omissions or errors. Please see their terms of business and privacy policies.

Confidentiality and Privacy

We are registered with and adhere to the regulations set out by the Information Commissioners Office (ICO).

Please see the Privacy Policy ([click here for the most up to date version](#)).

Disputes

Any complaints or disputes may be made in writing to clare@vibrantlyhealthy.co.uk

We will acknowledge receipt of your email and aim to reply within 7 days.

If such a need arises, we will seek mediation and will work towards a fair and speedy resolution.